

Technical Services Price List

CLICK TO BOOK YOUR NEXT MACHINE REPAIR / SERVICE

Inspection / Quote Fee

\$100.00

Troubleshooting & diagnosis includes first 1hr of labour. Waived if you proceed with the repair work quoted

Labour

\$100.00 per hour + parts

Labour cost to repair espresso equipment. Minimum 1hr applicable then charged in 30 minute blocks

General Service: Single Boiler / Thermoblock Traditional Grouphead Machines

\$140.00 + parts

(Like: Rancilio Silvia, Isomac Venus, ECM Botticelli, ECM Casa, Gaggia Classic)

Clean group head (replace shower screen and group head seal if is needed)

Clean passage between boiler and group head

Clean distribution disc

Clean 3 ways solenoid valve (back flush)

Descale the boiler

Check if steam valve is working properly otherwise re-grease steam valve (replace seals if is needed) Clean handle, and Check water

General Service: Heat Exchange Traditional Grouphead Machines

\$160.00 + parts

(Like: Bezzera BZ99, Bezzera BZ07, ACM Alfi)

- ° Cleaning: level regulating probe in boiler and pressure jet
- ° Dismantle group head, clean and replace shower screen if needed
- Clean 3 ways solenoid valve (backflush)
- ° Tear & wear: re-grease water and steam taps (replace seals if needed), change group seal
- ° Operation test: check for leakage, check anti-vacuum valve (replace if needed), check scale level (water color and smell, descale if needed), check pump pressure (with gauge), check steam pressure

General Service: e61 Brew System Machines

\$170.00 + parts

(Single Boiler, Heat Exchange)

- ° Cleaning level regulating probe in boiler and the pressure jet (replace water filter screen if needed)
- ° Dismantle group head, clean, and replace shower screen if needed
- ° Tear and wear: re-grease lever mechanism (replace lever seals if needed), water and steam taps (replace seals if needed), change group head seal
- ° Operation test: check for leakage, check anti-vacuum valve (replace if needed), check e61 mechanism (replace group head valve if needed), check scale level (water colour and smell), descale if needed), check pump pressure (with gauge), check steam pressure

General Service for Double Boiler Machines

\$190.00 + parts

(Traditional, E61 and commercial groupheads)

- Cleaning level regulating probe in boiler and the pressure jet (replace water filter screen if needed)
- ° Dismantle group head, clean, and replace shower screen if needed
- ° Tear and wear: re-grease lever mechanism (replace lever seals if needed), water and steam taps (replace seals if needed), change group head seal
- Operation test: check for leakage, check anti-vacuum valve (replace if needed), check e61 mechanism (replace group head valve if needed), check scale level (water colour and smell), descale if needed), check pump pressure (with gauge), check steam pressure

General Service for Grinders

\$80.00 + parts

Call Out Fee: Pickup/Dropoff

\$85.00

Service area includes Eastern Suburbs, South Sydney, Inner West, St George and Sutherland Shire areas. Subject to available times (call on 02 9389 9892 to book)

Call Out Fee: On Site Service/Repair

\$120.00

Service area includes Eastern Suburbs, South Sydney, Inner West, St George and Sutherland Shire areas. Subject to available times (call on 02 9389 9892 to book)

Call Out Fee: Pickup/Dropoff Sydney CBD

\$150.00*

Service area is entirety of postcode 2000. Subject to available times (call on 02 9389 9892 to book)

*A credit of \$65.00 will be applied if free parking is available on site

Call Out Fee: On Site Service/Repair Sydney CBD

\$185.00*

Service area is entirety of postcode 2000. Subject to available times (call on 02 9389 9892 to book)

*A credit of \$65.00 will be applied if free parking is available on site

Installation Fee

\$250.00 + Call Out Fee

Priority Fee \$35.00

Charged for expediated turnaround time 1-3 business days, as well as out-of-town services done on the same day

Stocking Fee

\$30.00 per week after 30 days of unattendance

Machine Hire Fee \$100.00

Important things to remember:

- All prices above do not include parts as each machine requires different parts. Please get in touch if you'd like an approximate estimate of the total cost
- All machines require booking, please head over here to book your job
 bit.ly/dbtechbook
- All you need to know when booking your machine in will be shared during the booking

You can find here a complete Repair and Service FAQ