



DI **BARTOLI**

Technical Services **and Training Price List**

Inspection / Quote Fee

Troubleshooting & diagnosis, includes first 15 minutes of labour **\$60.00**
Waved if you proceed with the repair work quoted

Call Out Fee

Charged for Di Bartoli deliveries / offsite repair / pick up / drop off in Eastern Suburbs, **\$65.00**
CBD, Inner West & South Sydney. Pick ups and drop offs are available Fridays only, by booking.

Labour (per hour)

Fault Repair, charged per 1/2 after the first hour **\$80.00**

Installation Fee

For all plumbed-in machines, includes: water filter fitting, calibration of dosage, **\$150**
grinder and pump (if required). Click [here](#) for all you need to know before plumbing your machine

Private Training

Training in Rosebery Coffee Hub or offsite. This is for a private one on one session. **\$85**
One to 2 people, with full participation will be charged at 50% for the second person. Please
[contact us](#) for a group training quote.

General Service for Grinders

Service including cleaning, electrical test and calibration for espresso **\$60.00**

General Service for Single Boiler Traditional Head Machine

(Like: Rancilio Silvia, Isomac Venus, ECM Botticelli, Gaggia Classic)

- Clean group head (replace shower screen and group head seal if is needed)
- Clean passage between boiler and group head
- Clean distribution disc
- Clean 3 ways solenoid valve (back flash)
- Descale the boiler
- Check if steam valve is working properly otherwise re-grease steam valve (replace seals if is needed) Clean handle, and Check water

\$105.00

General Service for Heat Exchange Traditional Head Machine

(Like: Bezzera BZ99, Bezzera BZ07)

- Cleaning: level regulating probe in boiler and pressure jet
- Dismantle group head, clean and replace shower screen if needed
- Clean 3 ways solenoid valve (backflush)
- Tear & wear: re-grease water and steam taps (replace seals if needed), change group seal
- Operation test: check for leakage, check anti-vacuum valve (replace if needed), check scale level (water color and smell, descale if needed), check pump pressure (with gauge), check steam pressure

\$125.00

General Service for E61 Brewing System Machine

(All technologies: Single Boiler, Heat Exchange and Double Boiler)

- Cleaning level regulating probe in boiler and the pressure jet (replace water filter screen if needed)
- Dismantle group head, clean and replace shower screen if needed
- Tear and wear: re-grease lever mechanism (replace lever seals if needed), water and steam taps (replace seals if needed), change group head seal
- Operation test: check for leakage, check anti-vacuum valve (replace if needed), check e61 mechanism (replace group head valve if needed), check scale level (water color and smell), descale if needed), check pump pressure (with gauge), check steam pressure

\$135.00

Stocking Fee

Charged for any machine brought for repair and left in our workshop over 21 days from repair completion, unless otherwise discussed and approved

\$20 per week

Important things to remember:

- All prices above do not include parts
- Turnaround time is on average 1 week but it may take longer if special parts are required ordering in
- Pick ups and drop offs are limited to Fridays only, that means that your machine will remain in the workshop for a minimum of 1 week, unless you wish to pick it earlier. Applicable only for areas specified above and require booking with our Customer Care on 02 9389 9892
- Please drop off your machine at the rear of our hub at Emanuel Ln, entry from Cressy St. Simply buzz the gate bell and you can drive in and park the car, you will be assisted
- We don't require your machine's handles, drip tray or drip tray cover. Please leave it at home before bringing for a repair
- We cannot receive your machine in unless a completed service sheet is attached to the machine. Save time by downloading it [here](#), completing it and attaching to the machine upon drop off
- Our workshop normally closes around Christmas and New Year. Due to pre-holiday overload, machines must be brought to the workshop the latest 2 weeks before Christmas Eve to guarantee your machine is ready for the holiday!

You can find [here](#) a complete Repair and Service **FAQ**